The Longhorn Family! We look forward to getting to know you during this most incredible time for your family.

With your favorite beverage in hand, a comfy chair (and perhaps your reading glasses), take time to explore the pages of this New Parent Guide.

Transitions is an act of moving from one place to another, whether physically, conceptually, emotionally or a combination. For a successful transition, what is needed? A path to follow and a bridge to connect. We know success for our student is preparing to leave home for the Forty Acres. As the parent of a UT alumna, I know the pride and excitement you are feeling.

The university understands the important role parents and families play in the lives of our students, from enrollment through graduation. Since 1948, Texas Parents has served as a specific resource in place to keep parents and families connected to and informed about the university. Texas Parents is a department in the Division of Student Affairs and is dedicated to helping you through all phases of the undergraduate journey. In addition to producing this magazine, the Next Steps eNewsletters and Family Orientation, the office maintains parents.utexas.edu and is staffed with full-time employees who serve as your connection to campus resources when you are unsure where to find an answer.

The office also manages the Texas Parents Association, the university’s official parents’ association. In the next few months, you will hear about the importance of your student getting involved on campus and finding his or her own community. We believe this concept is also true for you. All parents and families of enrolled undergraduate students are automatically members of the Association, but must sign up to begin receiving benefits. There are multiple levels of membership with benefits designed to help you help your student.

We encourage you to explore the two membership levels below and to choose the membership that is best for your family.

Everybody belongs. You can visit TexasParents.org for a full list of membership benefits.

To begin receiving membership benefits for any level, you must sign up online at TexasParents.org, in person at Family Orientation or by mailing the attached membership form on page 6. Memberships are set up per household, allowing one or two parents/family members in the same household to enjoy benefits no matter how many students you have at UT Austin.

1. U-Touch Membership

All families are extended a complimentary U-Touch membership. U-Touch keeps you “in touch” with the university through multiple communication platforms, including monthly Texas Parents Association eNewsletters and important updates from university administration.

2. Supporting Membership

With a tax-deductible gift to the Texas Parents Association, families can sign up for a One-Year, Four-Year or Transfer supporting membership. These gifts are vital as they fund the operation of the Texas Parents office and are reinvested into the UT community through multiple outlets.

Supporting members receive the same communications as U-Touch members as well as additional support with benefits including access to webinars, discounts with local and national vendors and special opportunities with Texas Athletics. “Texas Parents, Texas Proud!” t-shirts and logoed items are also included.

Supporting members also have access to the Texas Parents closed Facebook group, where community is built among thousands of fellow parents and families. This resource helps you navigate the Longhorn experience and gain insights into topics such as tutoring, off-campus housing, transportation, textbooks, challenges in and out of the classroom and more.

CONTACT TEXAS PARENTS MONDAY-FRIDAY, 8 A.M. — 5 P.M. (CENTRAL)
512-471-2353 • TOLL FREE 888-690-0012 • TEXASPARENTS@AUSTIN.UTEXAS.EDU • TEXASPARENTS.ORG

Your student is preparing to leave home for the Forty Acres. As the parent of a UT alumna, I know the pride and excitement you are feeling.

The next four years will be life-changing. Your newest Longhorn will get to know our campus and become a member of a diverse and vibrant community of students and scholars, making many friends, discovering new interests, and finding amazing possibilities. While at UT, your student will have the support and guidance of the university’s innovative and comprehensive programs for academic success and professional development. The New Parent Guide provides an overview of resources at UT and how you and your student can make the most of all that we have to offer.

Becoming engaged with UT will help you both to stay connected, even as your son or daughter grows in independence. For Carmel and me, watching our daughters mature during their college years was joyful and profound, and I look forward to you having similar experiences.

Congratulations to the Class of 2021 and those who have encouraged them along the way—welcome to the Longhorn family. Best wishes, and Hook’em Horns!

Sincerely,

Gregory L. Fenves
President

President

The university understands the important role parents and families play in the lives of our students, from enrollment through graduation. Since 1948, Texas Parents has served as a specific resource in place to keep parents and families connected to and informed about the university.

Texas Parents is a department in the Division of Student Affairs and is dedicated to helping you through all phases of the undergraduate journey. In addition to producing this magazine, the Next Steps eNewsletters and Family Orientation, the office maintains parents.utexas.edu and is staffed with full-time employees who serve as your connection to campus resources when you are unsure where to find an answer.

The office also manages the Texas Parents Association, the university’s official parents’ association. In the next few months, you will hear about the importance of your student getting involved on campus and finding his or her own community. We believe this concept is also true for you. All parents and families of enrolled undergraduate students are automatically members of the Association, but must sign up to begin receiving benefits. There are multiple levels of membership with benefits designed to help you help your student.

We encourage you to explore the two membership levels below and to choose the membership that is best for your family.

Everybody belongs. You can visit TexasParents.org for a full list of membership benefits.

To begin receiving membership benefits for any level, you must sign up online at TexasParents.org, in person at Family Orientation or by mailing the attached membership form on page 6. Memberships are set up per household, allowing one or two parents/family members in the same household to enjoy benefits no matter how many students you have at UT Austin.

1. U-Touch Membership

All families are extended a complimentary U-Touch membership. U-Touch keeps you “in touch” with the university through multiple communication platforms, including monthly Texas Parents Association eNewsletters and important updates from university administration.

2. Supporting Membership

With a tax-deductible gift to the Texas Parents Association, families can sign up for a One-Year, Four-Year or Transfer supporting membership. These gifts are vital as they fund the operation of the Texas Parents office and are reinvested into the UT community through multiple outlets.

Supporting members receive the same communications as U-Touch members as well as additional support with benefits including access to webinars, discounts with local and national vendors and special opportunities with Texas Athletics. “Texas Parents, Texas Proud!” t-shirts and logoed items are also included.

Supporting members also have access to the Texas Parents closed Facebook group, where community is built among thousands of fellow parents and families. This resource helps you navigate the Longhorn experience and gain insights into topics such as tutoring, off-campus housing, transportation, textbooks, challenges in and out of the classroom and more.

CONTACT TEXAS PARENTS MONDAY-FRIDAY, 8 A.M. — 5 P.M. (CENTRAL)
512-471-2353 • TOLL FREE 888-690-0012 • TEXASPARENTS@AUSTIN.UTEXAS.EDU • TEXASPARENTS.ORG

Your student is preparing to leave home for the Forty Acres. As the parent of a UT alumna, I know the pride and excitement you are feeling.

The next four years will be life-changing. Your newest Longhorn will get to know our campus and become a member of a diverse and vibrant community of students and scholars, making many friends, discovering new interests, and finding amazing possibilities. While at UT, your student will have the support and guidance of the university’s innovative and comprehensive programs for academic success and professional development. The New Parent Guide provides an overview of resources at UT and how you and your student can make the most of all that we have to offer.

Becoming engaged with UT will help you both to stay connected, even as your son or daughter grows in independence. For Carmel and me, watching our daughters mature during their college years was joyful and profound, and I look forward to you having similar experiences.

Congratulations to the Class of 2021 and those who have encouraged them along the way—welcome to the Longhorn family. Best wishes, and Hook’em Horns!

Sincerely,

Gregory L. Fenves
President

President
Family Orientation
Freshman Family Orientation was intentionally designed to build and expand upon the information in this guide. All families are encouraged to attend the one-day program taking place while your student attends his or her first day of Freshman Orientation. While you and your student will be separated for the day’s program, you will be learning about many of the same topics, but from different perspectives. By attending Family Orientation, you are taking the next critical step in supporting your Longhorn’s successful transition to UT Austin.

About the Program
Your day begins with a stroll through the Longhorn Neighborhood, an indoor resource fair where you can talk one-on-one with over 25 campus units. The morning program kicks off with an introduction to the university’s leadership and a message from experienced Longhorn parents. Next, you will meet with academic representatives from your student’s college or school who will provide information about academic expectations and explain their role in supporting your student’s academic success. This information goes beyond what you may have learned at earlier campus visits.

In the afternoon, you’ll learn about the university’s many departments and programs in place to support your student’s growth in and beyond the classroom. You’ll attend three sessions of your choice, choosing from a variety of topics such as tuition, financial aid, health services and campus safety.

At the end of the day, you’ll meet up with your student to enjoy dinner and a student organization fair. After dinner, you’ll send your student on his or her way to complete the rest of his or her orientation. While Family Orientation only lasts one day, your student will remain on campus for two more days of programming.

A highlight of Family Orientation is meeting others in your new Longhorn community. In addition to connecting with fellow new Longhorn families, you will meet Texas Parents Association member volunteers. Who better to ask questions of than experienced UT parents who had your same questions when their students were incoming freshmen? You will also meet incredible student leaders who will share the ins and outs of their college experiences, while also giving insights as to what it is truly like to live the Longhorn life.

While Family Orientation is optional, we strongly encourage you to attend. At the end of the day, you’ll meet up with your student to enjoy dinner and a student organization fair. After dinner, you’ll send your student on his or her way to complete the rest of his or her orientation. While Family Orientation only lasts one day, your student will remain on campus for two more days of programming.

Registration is required. You should register for Family Orientation only after your student has registered and been confirmed for a Freshman Orientation session. Visit parents.utexas.edu/familyorientation for more details.

Their Financial Journey Starts Here
Founded by faculty at The University of Texas at Austin™, University Federal Credit Union works to give every student a path to financial well-being, on campus and beyond:

- Save money with free checking (no fees, no minimum balances)
- Transfer money directly from other financial institutions
- Stay close to campus (2 locations and more ATMs on campus than any other financial institution)
- Stay connected (24/7 access with Mobile and Online Banking)

We’re In This Together
Stop by one of two convenient locations during orientation to open a Free Checking account, get a free T-shirt*, and set your UT Longhorn on the path to financial well-being.

*T-shirts at the Gregory Gym location while supplies last. No purchase necessary.

Vist Parents.utexas.edu/familyorientation to:
Register for your family orientation session
Learn about local hotel discounts for orientation guests
Purchase your orientation parking pass online
Complete the pre- and post-family orientation checklists

Their Financial Journey Starts Here
Founded by faculty at The University of Texas at Austin™, University Federal Credit Union works to give every student a path to financial well-being, on campus and beyond:

- Save money with free checking (no fees, no minimum balances)
- Transfer money directly from other financial institutions
- Stay close to campus (2 locations and more ATMs on campus than any other financial institution)
- Stay connected (24/7 access with Mobile and Online Banking)

We’re In This Together
Stop by one of two convenient locations during orientation to open a Free Checking account, get a free T-shirt*, and set your UT Longhorn on the path to financial well-being.

*T-shirts at the Gregory Gym location while supplies last. No purchase necessary.

Vist Parents.utexas.edu/familyorientation to:
Register for your family orientation session
Learn about local hotel discounts for orientation guests
Purchase your orientation parking pass online
Complete the pre- and post-family orientation checklists
WHAT YOUR STUDENT WILL EXPERIENCE AT ORIENTATION

All incoming freshmen are encouraged to attend orientation to prepare them for a world-class academic journey and get them in the “Longhorn State of Mind.” Throughout orientation, students will have the opportunity to explore campus, learn about important resources and participate in social events to start building their Longhorn community.

Students will meet with their college or school to learn about academic expectations and resources. They will also meet individually with an academic advisor to discuss their degree plan and ensure that they are prepared to register for classes.

Students attending an orientation session in June or July will stay in an on-campus residence hall and dine in the dining facilities, giving them a sneak peek of college life.

Your student should visit orientation.utexas.edu to register for an orientation session, view the schedule, review the Pre-Orientation Checklist and learn about required assessments and testing during orientation.

Registration for freshman orientation is a separate registration from the Family Orientation program. Parents and families are encouraged to attend Family Orientation (see page 3).

STUDENTS WILL BE ABLE TO UPGRADE THEIR UT EID AND GET A STUDENT ID CARD

New students are required to upgrade their UT EIDs to conduct university business online (learn more on page 10). Many students complete this process and purchase their student ID card at the ID Center during orientation, but an upgraded EID is not required to register for classes. Students can visit the ID Center any time before the beginning of the semester to upgrade their UT EID.

For a student under the age of 18 to upgrade his or her UT EID, a legal guardian must accompany the student and provide a valid government-issued photo ID. If a legal guardian cannot be present, students can complete an Electronic Agreement Form, have their legal guardian’s signature notarized, and bring the form to the ID Center during orientation. To download the form, visit bit.ly/UpgradeEID and select “Upgrade My UT EID.”

BEFORE ARRIVING AT ORIENTATION

Students are required to watch a series of pre-orientation videos before they can check in at orientation. These videos, which are essential to the college transition, will be sent to your student via email in May and will cover what to expect at orientation, 360 Connections, being Longhorn ready, orientation conduct expectations and more.

At least two weeks before attending orientation, students under age 22 must submit proof to University Health Services that they have received a meningococcal vaccine administered on or after 8/30/12. International students, including those who are Texas residents for tuition purposes but who do not have a valid immigration status, must show proof of additional medical clearance requirements. Students will not be allowed to register for classes at orientation until they have satisfied these requirements. Visit bit.ly/RequiredVaccine for more information.

WHAT YOU NEED TO KNOW

Dear parents and families,

Congratulations! Your children will soon join the Longhorn Family, and you deserve enormous credit for your part in getting them here. It is my privilege to serve as the Graduation Champion for the Class of 2021. You can think of me as the strongest advocate for your sons or daughters as they make their transition into being a university scholar.

I am also a chemistry professor teaching first-year students, as well as a former student dean. And as a father of six, including two who have finished college, I know how stressful andunnerving this transition can be for you as a parent.

It’s my job to make sure your children navigate this process, and are given all the tools they need to find academic success. This means not only finding the right academic fit and preparing them for the rigorous of the college classroom, but also helping them to stay on track to graduate on time in four years. Students who stay on track to graduate in four years earn better grades, incur less debt in tuition and loans, and get a jump start on the next phase in their lives.

From the day they set foot on campus for orientation, my goal is to make sure they feel like they belong here, find the resources they need, help them explore the vast array of educational and experiential opportunities, and then graduate fully prepared to pursue their dreams.

Parents often ask me what they can do to make their children’s lives a success at UT. Simple. Encourage them to stay connected and get involved on campus. What your students will want from you (even more than money) is to know that through all the ups and downs of that first semester, you are the rock they can always count on. Attend Family Orientation and read the information provided by the Texas Parents office. That will help answer questions and give you insights from other parents who have been through this before.

Again, congratulations on all you have done for your children, and thank you for your trust in us.

David Laude
Graduation Champion
Senior Vice Provost for Strategic Initiatives
Professor of Chemistry, College of Natural Sciences
Beyond the CLASSROOM

Dear Longhorn Families,

Congratulations and welcome to the Longhorn family. As vice president for student affairs and dean of students, I lead our Division of Student Affairs, including Texas Parents. We are excited for your student to begin their Longhorn journey, and Texas Parents is an important way we can work together to support your student.

Including Texas Parents, the Division of Student Affairs includes a dedicated staff who support students through innovative programs, facilities and services. With nine departments, 37 units and 38 facilities, the Division helps provide a first-class student experience by working with academic partners, staff, parents, as well as undergraduate and graduate campus leaders.

From orientation through graduation, your student will have access to valuable programs, facilities and services through the Division, including on-campus residence halls, dining facilities, medical and mental health services, new student orientation, recreational sports and two university unions. We also provide emergency services and legal services to support students when they face challenges as young adults.

To help make the Forty Acres your student’s home away from home, the Division of Student Affairs employs 2,000 students each year and supports 1,300 clubs and organizations, as well as veteran services and leadership programs. My team works closely with faculty and partners across campus to help your student adjust to campus life. We strive to create an inclusive community that fosters an open and supportive learning, teaching and working environment.

We look forward to helping your student take advantage of all we have to offer. Our staff are working hard across our campus to support your student’s success.

Hook ‘em,

Dr. Sonia Reagins-Lilly
Vice President for Student Affairs and Dean of Students

ABOUT THE DIVISION OF STUDENT AFFAIRS

With nine departments, 37 units and 38 facilities, the Division of Student Affairs provides a cutting-edge student experience by working with academic partners, staff, parents and student leaders. From orientation through graduation, the Division offers students access to first-class programs, facilities and services. They include 14 on-campus residence halls, dining facilities, medical and mental health services, new student orientation, recreational sports and two university unions.

The Division employs 2,000 students annually and supports 1,300 student organizations, student emergency and veteran services, and leadership programs. For more information, visit studentaffairs.utexas.edu.
University Health Services

All UT Austin students are eligible to use University Health Services (UHS). Services include:
- General Medical Care
- Urgent Care
- 24-hour Nurse Advice Line
- Women’s Health
- Sports Medicine
- Physical Therapy
- Allergy Shots
- Immunizations
- Travel Health
- Nutrition Services
- Laboratory
- Radiology
- Ultrasound

High Quality

Fully accredited by the Accreditation Association for Ambulatory Health Care, UHS has 25 healthcare providers. Physicians are board-certified in internal medicine or family practice, with two having additional board certifications in sports medicine. Ninety-eight percent of respondents to the UHS Patient Satisfaction Survey would recommend UHS to a friend.

Affordable

UHS accepts most insurance plans (see a list at bit.ly/UHSSinsurance), but insurance is not required. Self-pay discounts are available. Students do not have to pay at the time of a visit. Charges can be posted to a student’s “What I Owe” page.

Convenient

UHS is located on campus in the Student Services Building (SSB). Students can schedule appointments online or by phone. Ninety-nine percent of UHS Patient Satisfaction Survey respondents are satisfied with the ease of scheduling an appointment.

Visit healthyhorns.utexas.edu for UHS hours, service details, charges, payment, and more.

UHS 24-hour Nurse Advice Line (512-475-6877)

This service is available 24/7/365 to help students decide whether and how soon they need medical care or, when appropriate, provide self-care guidance.

I’m a huge, huge fan of UHS. Having access to streamlined, clear, and comprehensive health care right on campus is a HUGE help for students. I can’t overstate how grateful I am."

- UT student, UHS Patient Satisfaction Survey Response

Student Health Insurance Plan

Health insurance is not required to use UHS, however, the Affordable Care Act (ACA) requires students who do not qualify for exemptions to have health insurance or pay a penalty. Your unmarried Longhorn can stay covered as a dependent on your insurance plan until age 26. Or, UT students can enroll in AcademicBlue, an affordable student health insurance plan offered by Blue Cross Blue Shield of Texas and sponsored by The University of Texas System. Visit bit.ly/AcademicBlue for more information about AcademicBlue and bit.ly/StudentACA for information about students and the ACA.

On-Campus Mental Health Care

College life can be really exciting, for many students this is their first opportunity to live away from family and make important life choices on their own. But this new environment and the rigor of college life can also be stressful at times. The Counseling and Mental Health Center (CMHC) has a wide variety of resources to help your student navigate the stressors of college life. Among students’ favorites are the MindBody Labs, self-paced environments designed to help students explore resources for improving their emotional health, and Thrive at UT, a free iPhone app designed to enhance student well-being.

If students would like to speak with a trained counselor, CMHC offers several options including group counseling, short-term individual counseling, and referral assistance to community providers in addition to psychiatric and medication services. CMHC also offers a 24/7 crisis line that students can call if they are experiencing a crisis. Learn more about CMHC at cmhc.utexas.edu/parents.html.

Transferring Prescriptions from Out-of-State Physicians

The State of Texas’ pharmacy rules require prescriptions for Schedule I Controlled Substances to be issued by a physician who is licensed to prescribe in Texas. These include most medications to treat ADD or ADHD and hydrocodone-containing products. Students needing this medication should take action to obtain a new prescription BEFORE a refill is needed and should establish a doctor in Texas. University Health Services’ healthcare providers do not write initial or maintenance prescriptions for ADD/ADHD medications. Visit bit.ly/PrescriptionUT for more information.

Services for Students with Disabilities (SSD)

Many students who received accommodations in high school continue to receive them in college. If your student has a documented ongoing or temporary disability (including mental health and/or medical conditions), he or she is eligible to receive reasonable accommodations and appropriate academic adjustments to assure equal access and opportunity. Students must register with the SSD office. Visit ddisa.utexas.edu/disability for more information.

On-Campus Pharmacy Services

Conveniently located downstairs from UHS in the SSB, the Forty Acres Pharmacy can fill most prescriptions and accepts most drug insurance plans. Visit FortyAcresPharmacy.com to learn more about prescription transfers, insurance, and more.

Transitioning Your Longhorn’s Mental Health Care

If your student is seeing a counselor or psychiatrist, consider establishing a relationship with a provider in Austin. Having the support of a professional nearby can ease the transitions your student will be going through. If your student is taking medications, discuss with the prescribing physician whether prescribing medication from a distance is an option or if your student needs a doctor in Austin.

CMHC has counselors available throughout the summer Monday–Friday, 8 a.m.–5 p.m. (CST) to help parents and students navigate this transition. The important thing is to plan ahead to ensure your student is adequately supported, and to establish a backup plan in case your student’s needs change. Visit cmhc.utexas.edu/incomingstudents.html for more information.
FERPA: UNDERSTANDING STUDENTS’ RIGHTS TO PRIVACY
At UT Austin, many parents are surprised to find that they do not have access to their student’s educational records, including grades and class schedules, because this information is protected by the Family Educational Rights and Privacy Act of 1974 (FERPA). FERPA is a federal law that restricts access to educational records and information that make the student’s identity easily traceable. Access to this information is restricted to appropriate university personnel who require this information in order to perform their legitimate educational duties.
At UT Austin, parents cannot have access to their student’s educational records, including their grades. Every university can interpret FERPA differently, so it is possible that you had access to this information at another institution with another child.
We encourage parents and students to create open lines of communication so that parents are able to get information such as grades from the best source: their students. For more information about FERPA, visit bit.ly/UTFERPA.

FERPA RELEASE AUTHORIZATION TO DISCUSS FINANCIAL AID
Your student can complete a FERPA Release Authorization form online that will allow the Office of Financial Aid to discuss his or her financial aid record with a third-party, most often a parent or guardian. If your student would like you to assist him or her with financial aid and third-party billing, it is important that he or she completes a form per parent/guardian as soon as possible. It is important to note that this release does not give you access to other student information, such as grades. Learn more at bit.ly/FERPARelease.

EPROXY: PAY BILLS ON YOUR STUDENT’S BEHALF
Your student can grant you eProxy access to take a limited set of actions on his or her behalf, such as viewing and making payments on tuition and housing bills. First, you must create your own UT EID and password at utexas.utexas.edu/eid. Then, your student can authorize you as an eProxy. This will link your UT EID to your student’s account, so you can conduct business online on his or her behalf. It is important to note that eProxy does not give you access to other student information, such as grades. More details about eProxy are available at eproxy.utexas.edu.

REVIEWS THE TUITION BILL
Tuition is due on or before the first day of classes. Students who have installed eProxy can pay their tuition bill from their eProxy account. Students manage their financial aid online through Check-Aid Status Here (CAS: utdirect.utexas.edu/ faweb/cash). Tuition bills are generated after your student registers for classes at My Tuition Bill. Before July 25, your student can view an estimated bill in My Tuition Bill, but it is not payable. Deductions such as anticipated financial aid and third-party billing should be reflected on the estimate and payment deadlines and the amount due is displayed at the bottom.

PAY TUITION
Explore the ways to pay tuition at tuition.utexas.edu/pay. Parents can pay tuition on their student’s behalf as an eProxy (see page 10). Below are the three most common ways to pay:

Pay in Full or in Installments
Tuition can be paid online, in person or by mail, and may be paid in one lump sum or in three installments. Once a payment method is chosen, your student cannot change to the installment plan at a later time. The first installment payment is 50% of tuition, a $15 processing fee and any additional fees. The second and third payments are each 25% of the total tuition. To choose the installment plan, students must click the “Installment Plan Note” link in My Tuition Bill. Students who have financial aid posted on their bill will have a lower first installment amount.

Pay with Financial Aid
Students can use their anticipated financial aid funds to pay their tuition bill. If financial aid fully covers tuition and fees, your student must click the “Pay with Financial Aid” button before the payment deadline. If financial aid does not fully cover the tuition bill, your student must pay the amount that is not covered by financial aid by the deadline.

How to Pay
Assuming all requirements are met in CASH and your student has an upgraded EID, OFA will begin to disburse funds on a rolling basis one week before the first class day. Financial aid funds are applied to university debts (tuition, housing, etc) first. Access funds are sent to students via direct deposit.

PAY VIA A THIRD-PARTY
Students who have third party coverage that covers their entire tuition bill must click the “Confirm Attendance” button before the payment deadline. Examples of third parties include Texas Guaranteed Tuition Plan, Texas Tuition Promise Fund, GI Bill and Hazlewood. Students with partial coverage must pay the balance of their bill in full by the deadline. Visit bit.ly/ThirdPartyBilling for information on how to apply third-party coverage to your student’s tuition bill.

KEY TAKEAWAYS:
If students do not take action on their tuition bill by the payment deadline, their classes will be dropped. No exceptions.

The class registration and tuition payment process are complete only when your student sees the following message in green text in My Tuition Bill: “Your registration is complete and your courses are secured.”
Dear Class of 2021 Parents and Families,

Congratulations and welcome to the UT family! Just as your Longhorn prepares to transition from high school to college, we as parents and families are transitioning to our new support role.

We hope this New Parent Guide was a helpful introduction to the UT resources designed for student success and to the community that will become a home away from home for your student over the next four years. The important thing for you to know is that this guide is only an introduction.

As the parents of two Longhorns, we have found the best way to help our students attain their collegiate goals is to stay informed and connected to UT. Here are our top two suggestions for you: first, attend Family Orientation this summer. The information offered at this day-long program builds on what you have learned in this publication. Texas Parents members will be on hand to share their experiences and answer your questions. Second, take the opportunity to join Texas Parents. The benefits of membership in the Texas Parents organization are numerous, including discounts at Austin businesses and access to the informative and often entertaining Texas Parents Facebook group where you can engage with other parents in discussions of all things UT. You can join online at TexasParents.org or at Family Orientation.

The Texas Parents members, office staff and volunteers exist to serve all Longhorn families in support of your UT student. We encourage you to take advantage of this tremendous community of resources. You are about to experience an exciting, discovery-filled journey with your Longhorn. “What starts here changes the world” is more than a motto. As the class of 2021 enters this fall, they will embrace UT traditions, establish some of their own and over the next four years, shape their own unique visions to change the world.

Our family welcomes you and your student to UT’s Class of 2021. Congratulations and Hook ‘Em Horns!

Don and Suzanne Laidlaw
Texas Parents Ambassadors Council 2016-17 Co-Chairs
Saving you money for 120 years.

STUDENTS EARN REBATES ON ALL CO-OP PURCHASES
INCLUDING TEXTBOOKS!

AT THE
UNIVERSITY CO-OP
STUDENT OWNED

SINCE 1896

2246 GUADALUPE | FREE PARKING | UNIVERSITYCOOP.COM/INFO/REBATE