2018 NEW PARENT GUIDE

A publication for incoming Longhorn Families
DEAR LONGHORN PARENTS & FAMILIES,

Your student is preparing to leave home for the Forty Acres. As the parent of a UT Austin alumna, I know the pride and excitement you are feeling.

The next four years will be life-changing. Your student will join a diverse and vibrant community of students and scholars—making many friends, discovering new interests and finding amazing opportunities. Your newest Longhorn will explore the Forty Acres and all that the university has to offer.

My wife, Carmel, and I enjoyed watching our daughters mature during their college years, and I hope you have similar experiences. Becoming engaged with UT Austin will help you stay connected, even as your son or daughter grows in independence. The New Parent Guide provides an overview of resources, which will allow you to better help your student prepare for the transition to college life.

Congratulations to the Class of 2022 and those who have supported them along the way. Welcome to the Longhorn Family!

Sincerely,

Gregory L. Fenves
President

Presently, there is much excitement and activity as high school draws to a close. We hope you will focus on those milestones and enjoy the moment. That is easier said than done, because at the same time, the next leg of your child’s journey into adulthood awaits. You may begin planning, wondering (possibly fretting) about how to prepare.

We know that success for one family may look completely different for another. Because there is no “one size fits all” approach, Texas Parents has developed three resources, which will allow you to better help your student prepare for the transition to college life.

Use this guide to plot YOUR path, knowing Texas Parents is the bridge to connect you to UT Austin. Our immediate goal is to prepare your family for the physical move in August; our long-term goal is to continue providing assistance over the next four years as your path is traveled or changes direction.

Welcome and Hook ‘em Horns!

Sincerely,

Susie Smith
Director, Texas Parents

THE DIVISION OF STUDENT AFFAIRS offers students access to first-class programs, facilities and services through its nine departments, 37 units and 38 facilities and employs 2,000 students annually.

UNIVERSITY HEALTH SERVICES (See page 9)

RECREATIONAL SPORTS promotes physical fitness, healthy habits and balanced behaviors through an array of recreation facilities, programs, services, special events and student employment opportunities. Programs offered include Intramural Sports, Fitness/Wellness, Outdoor Recreation, Sport Clubs, Instructional Programs and Informal Recreation.

UNIVERSITY UNIONS provides a wide array of student services, leadership development opportunities, study and event spaces and food venues. The department enhances the student experience through unique and multi-faceted facilities as well as a vibrant student organization, Campus Events + Entertainment.

THE COUNSELING AND MENTAL HEALTH CENTER (See page 10)

TEXAS PARENTS (See page 4)

UNIVERSITY HOUSING AND DINING oversees 14 on-campus residence halls, 13 on-campus dining and retail venues and university apartments reserved primarily for graduate students, nontraditional students and their families. By engaging students in an inclusive community that fosters learning outside the classroom, the staff encourages student success and well-being.

THE OFFICE OF THE DEAN OF STUDENTS engages beyond the classroom to enrich learning through leadership training and by supporting the membership of 1,300 registered student organizations. Office services for students also include legal, conduct, emergency, veteran, research and other support.

NEW STUDENT SERVICES oversees orientation for thousands of incoming students each year, ensuring they successfully transition academically and socially to the university. Staff also lead programs throughout the year to promote student engagement and support academic success.

THE CENTER FOR STUDENTS IN RECOVERY provides a supportive community where students in recovery and in hope of recovery can achieve academic success while enjoying a genuine college experience free from alcohol and other drugs.
Their Financial Journey Starts Here

Founded by faculty at The University of Texas at Austin™, University Federal Credit Union works to give every student a path to financial well-being, on campus and beyond:

We’re In This Together

Stop by one of two convenient campus locations during orientation to open a Free Checking account, get a free T-shirt*, and set your UT Longhorn on the path to financial well-being.

UFCU.org

Federally insured by NCUA

*T-shirts at the Gregory Gym location while supplies last. No purchase necessary.

Save money with free checking.
That means no monthly fees and no minimum balances.

Transfer money directly from other financial institutions.

Stay close to home with 2 locations and more ATMs on campus than any other financial institution.

UFCU University
2244 Guadalupe St
Austin, TX 78705

UFCU Gregory Gym
2101 Speedway
Austin, TX 78712

Texas Parents Association
A Resource for All Families

The university understands the important role parents and families play in the lives of our students, from enrollment through graduation. Since 1948, Texas Parents has served parents and families, keeping them connected to and informed about the university.

Texas Parents is a department in the Division of Student Affairs dedicated to helping you through all phases of the undergraduate journey. In addition to producing this guide, Next Steps eNewsletters and Family Orientation, the department maintains parents.utexas.edu and is staffed with full-time employees who serve as your connection to campus resources when you are unsure where to find an answer.

The department also manages the Texas Parents Association. All parents and families of enrolled undergraduate students are members of the Texas Parents Association, the university’s official association of parents and families, but you must sign up to begin receiving membership benefits.

Memberships are set up per household, allowing one or two parents/family members in the same household to enjoy benefits no matter how many students you have at UT Austin. You can visit TexasParents.org for a full list of membership benefits.

U-Touch Membership
A complimentary level of membership that keeps you “in touch” with the university through multiple communication platforms, including monthly Texas Parents Association eNewsletters and important updates from university administration.

HOW TO SIGN UP:
• Online at TexasParents.org
• In person at Family Orientation

Supporting Membership
By making a tax-deductible gift to the university, your One-Year or Four-Year membership “supports” the operation of the Texas Parents office. Equally important, your gift is reinvested through multiple outlets within the UT Austin community your student will call home.

Supporting members receive the same communication as U-Touch members as well as additional support benefits including access to webinars, discounts with local and national vendors and special opportunities with Texas Athletics. “Texas Parents, Texas Proud” t-shirts and logo-branded items are also included. Supporting members have access to the Texas Parents closed Facebook group, a resource that allows parents to ask questions of one another, gaining insights into topics such as tutoring, off-campus housing, transportation, textbooks and other non-policy matters.

HOW TO SIGN UP:
• Online at TexasParents.org
• In person at Family Orientation
• By mailing the attached membership form on page 8

TEXAS PARENTS ASSOCIATION
HOW TO CONTACT
Monday–Friday, 8 a.m.–5 p.m. (CT)
512-471-2353
888-690-0012 (Toll Free)
parents.utexas.edu

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WHAT IS FRESHMAN ORIENTATION?
- A three-day program
- Programming that prepares students for a world-class academic journey and gets them in the “Longhorn State of Mind”
- A separate program from your Family Orientation agenda; they’ll learn about many of the same topics but from the student perspective

NEED-TO-KNOWS & TAKEAWAYS
- Students should review the Freshman Pre-Orientation Checklist (NEED-TO-KNOWS & TAKEAWAYS) to learn about ways they can best be prepared before arriving
- Students are required to watch a series of pre-orientation videos (emailed to them in May) that cover 360 Connections, being Longhorn ready, what to expect at orientation, orientation conduct expectations and more
- Freshman Orientation and Family Orientation have separate registration and payment systems; parents and families are encouraged to attend Family Orientation
- Parking is not included in the cost of registration and is a separate process facilitated by the UT Austin Parking and Transportation Services (PTS) office; for orientation parking options, visit bit.ly/orientationparking
- Students are encouraged to get their ID and upgrade their UT EID during orientation; more details on page 11, especially if your student is under the age of 18
- Students will register for fall classes during orientation
- Students will need to register for fall classes during orientation
- Vaccination requirements:
  - Students under the age of 22 are required to submit proof of meningococcal vaccine administered on or after August 29, 2013
  - International students, including those who are Texas residents for tuition purposes but who do not have a valid immigrant status, must show proof of additional medical clearance requirements
- Students will not be allowed to register for classes at orientation until they have satisfied these requirements; visit bit.ly/RequiredVaccine for more information

WHAT IS FAMILY ORIENTATION?
- A one-day program taking place during the first day of your student’s three-day Freshman Orientation
- Intentionally designed to build and expand upon information in this guide and Next Steps eNewsletters
- A separate agenda from your student’s program; you’ll learn about many of the same topics but from different perspectives
- An important step in supporting your Longhorn’s successful transition to UT Austin

NEED TO KNOWS & TAKEAWAYS
- Registration is required; you will need your student’s EID to register
- Register for Family Orientation after your student has registered and been confirmed for a Freshman Orientation session
- Family Orientation and Freshman Orientation have separate registration and payment systems
- Parking is not included in the cost of registration and is a separate process facilitated by the UT Austin Parking and Transportation Services (PTS) office; for orientation parking options, visit bit.ly/orientationparking
- You’ll go home feeling more connected to the university and equipped with conversational topics to connect with your student about his or her upcoming college experience
- Review the Family Pre-Orientation Checklist (bit.ly/FamilyOrientationChecklist)
# Beyond Orientation

## On-Campus Housing
University Housing and Dining (UHD), a department in the Division of Student Affairs, manages the 14 on-campus residence halls as well as 12 on-campus dining locations.

Students living in an on-campus residence hall, should have completed a housing contract and submitted the housing advance payment. They will be able to select their residence hall and room assignment online beginning June 18. If students change their mind after making a room selection, changes to room assignments can be made on the "Room Swap" page in their housing portal. Learn more at housing.utexas.edu.

Room selection for students in a Living Learning Community begins June 4. Learn more at bit.ly/LLCatUT.

See page 13 for a list of important on-campus housing dates and deadlines.

## Mooov-In
Students will move into on-campus residence halls during Mooov-In on Friday, August 24 and Saturday, August 25. In July, students will sign up for a check-in time through their housing portal. At Mooov-In check-in, they will pick up their room key and an unloading pass.

Students will move into on-campus residence halls during Mooov-In in July, August 20 and Saturday, August 25. In July, students will sign up for a check-in time through their housing portal. At Mooov-In check-in, they will pick up their room key and an unloading pass. Early check-in is available starting Monday, August 20 for an additional fee of $50 per day. Some students choose to move in early to participate in sorority recruitment, Longhorn Band tryouts or to avoid congestion.

When determining what to bring and what to leave at home, students should review bit.ly/Mooov-In.

## Longhorn Welcome
A series of free events across campus celebrating UT Austin’s culture and welcoming students to their new home at the university. Festivities kick off August 24 with dozens of events, including the following signature events:

- **Go to Texas** – Students rally together the night before classes start to officially begin their journey as Longhorns.
- **Horns Up Night** – Kickoff for the Class of 2022, followed immediately by the official Texas ‘22 Class Photo on the stadium field.
- **Party on the Plaza** – A Texas-sized party including food, games, performances, a chance to win a scholarship and an opportunity to get to know several of UT Austin’s 1,300 registered student organizations.

Learn more at LonghornWelcome.utexas.edu.

## The Stadium Student Org Fair
An organization fair cosponsored by the Office of the Dean of Students, Student Activities Department and UT Athletics held on August 27 from 11 a.m.-1 p.m. in the North End Zone of the Darrell K Royal-Texas Memorial Stadium. A great opportunity for new students to check in to 100 of UT’s registered student organizations. Learn more at bit.ly/UTorgfair.

## The Big Ticket
The Big Ticket gives UT Austin students access to all regular season Texas Athletics home events, including Football, Soccer, Volleyball, Basketball, Baseball, Softball and Texas Relays. Incoming 2018-19 students will be emailed more information in June about purchasing The Big Ticket. Learn more at TexasSports.com/Students.

## Camp Texas
Camp Texas is an optional three-day program hosted at a ranch outside of Austin by Texas Exes, the university’s alumni association. Campers learn about UT Austin traditions, life on the Forty Acres and what it means to be a Longhorn. Students attending Camp Texas maintain friendships made during camp and consistently become campus leaders. Register at TexasExes.org/Camp; spots fill up fast!

## Family Weekend
**The University of Texas at Austin**

**2018**

Presented by Texas Parents

in association with the Office of the President

**Save the Date**

**FRIDAY – SUNDAY**

**OCTOBER 26 – 28**

**ENCOURAGE YOUR STUDENT TO PUT UTPD’S 24/7 PHONE NUMBER IN HIS OR HER CELL PHONE**

512-471-4441

## Keeping Campus Safe
There are many safety measures in place on campus, but knowledge and common sense are the most effective safety strategies for students.

Remind your student about the following safety resources on campus:

**Emergency Text Alerts** are automatically sent to students’ cell phones when safety incidents occur. Students receive notification of multiple emergency communication systems to ensure they are familiar with emergency signals. Text alerts are limited to UT Austin students and not available to parents and families.

**Emergency Phones** provide a direct connection to UTPD with a push of a button. Over 120 of these outdoor yellow call boxes topped with a blue light are easy to locate around campus.

**Sure Walk** is a university program that provides students with a safe escort home at night via an accompanied walk, golf cart or vehicle. Learn more at bit.ly/UTSUREWalk.

**Sure Ride** is a university program that provides students with a ride from main campus to their off-campus home at night using the provider Lyft. Learn more at parking.utexas.edu/sure.

## Keeping Your Longhorn safe
Keeping your Longhorn safe is a UT Austin top priority. Comprehensive emergency and disaster plans and emergency communications tools are created and maintained by the office of Campus Safety.

The University of Texas Police Department (UTPD) is a full-fledged accredited police department servicing the UT Austin community with more than 178 employees, including over 100 commissioned officers. The department has the authority and responsibility to investigate all crimes occurring on university property and when asked, assists the Austin Police Department in some investigations. UTPD works day and night, 365 days a year, to ensure the safety of students through police enforcement and crime prevention.

Talk to your student about the key safety resources below and visit parents.utexas.edu/safety for an overview of campus safety resources and emergency management plans.

## Talk to Your Student About Safety
Discuss your expectations with your student before orientation and again before he or she arrives on campus.

## Personal Safety & Awareness
Students should always be aware of their surrounding environment and personal safety. Talk to your student about potential situations and strategies to stay safe, like getting home safely at night. Encourage your student to trust his or her gut and not hesitate to immediately report suspicious activity. Discuss UTPD’s personal safety tips (bit.ly/UTPersonalSafety), even if some seem like common sense.

## Protect Your Property
Criminals are often crimes of opportunity, which are preventable. Students should never leave their property unattended, even for a minute. Valuables can be registered with UTPD (police.utexas.edu/services/property), which aids in the recovery of stolen property. UTPD offers engraving services to mark metal or plastic items, such as cell phones and laptops.

## Discuss Alcohol
Research indicates that parents can have a positive influence on their students’ behavior by discussing alcohol before students arrive on campus. Incoming students will be required to complete an online education program about alcohol and healthy relationships, which can reinforce your discussions.

## A Safe Campus for Your Student
Keeping your Longhorn safe is a UT Austin top priority. Comprehensive emergency and disaster plans and emergency communications tools are created and maintained by the office of Campus Safety.

The University of Texas Police Department (UTPD) is a full-fledged accredited police department servicing the UT Austin community with more than 178 employees, including over 100 commissioned officers. The department has the authority and responsibility to investigate all crimes occurring on university property and when asked, assists the Austin Police Department in some investigations. UTPD works day and night, 365 days a year, to ensure the safety of students through police enforcement and crime prevention.

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Keeping Your Longhorn Healthy

University Health Services (UHS): Where Longhorns Become Healthyhorns
All UT Austin students are automatically eligible to use UHS without having to sign up or register. Services include:
- General Medical Care
- Urgent Care
- Nurse Advice Line
- Immunizations
- Women’s Health
- Sports Medicine
- Physical Therapy
- Allergy Shots
- Travel Health
- Nutrition Services
- Laboratory
- Radiology
- Ultrasound

Credentials
- Fully accredited health facility through Texas Medical Association, Texas Department of State Health Services and others
- 25 healthcare providers

Affordability
- Accepts most insurance plans (see a list at bit.ly/UHSInsurance), but insurance isn’t required
- Discount rates available to uninsured and underinsured students
- Payment not required at time of visit; charges can be posted to a student’s “What I Owe” page

Convenience
- Located on campus in the Student Services Building (SSB)
- Online and phone appointment scheduling available
- Nurse Advice Line staffed 24/7
- A robust website with UHS hours, service details, charges, payment information, insurance options and advice on what incoming students should take care of before arriving on campus (healthyhorns.utexas.edu)

Key UHS Takeaways
- Health insurance is not required to use UHS
- Educates UT Austin students on how to navigate the healthcare system and properly manage their own healthcare
- 98 percent of patients respond that access to health care on campus makes it easier to minimize health-related disruptions to their academics (from the 2016–17 Patient Satisfaction Survey at bit.ly/UHSSatisfactionSurvey)

“I’m honestly so satisfied with the way everyone treated me. I was having a rough day and my illness was making everything worse. The staff was very friendly and made sure to take care of me. They were the best.”
— UT AUSTIN STUDENT, 2016–17 PATIENT SATISFACTION SURVEY

Student Health Insurance Plan
AcademicBlue is an affordable student health insurance plan offered by Blue Cross Blue Shield of Texas and sponsored by The University of Texas System. This plan includes benefits for off-campus providers and facilities as well as covers all covered charges incurred at UT Austin at 100%. Visit bit.ly/UTexasAcademicBlue for more information.

Nurse Advice Line
521-476-6877
Available 24/7 to help students decide whether and how soon they need medical care or provide self-care guidance.

Counseling and Mental Health Center (CMHC): On-Campus Care
College life can be really exciting for many students, because this is their first opportunity to live away from family and make important life choices on their own. But this new environment and the rigor of college life can also be stressful at times. CMHC has a wide variety of resources to help your student navigate the stressors of college life. Among students’ favorites are the MindBody Labs, self-paced environments designed to help students explore resources for improving their emotional health, and Thrive at UT, a free iPhone app designed to enhance student well-being.

If students would like to speak with a trained counselor, CMHC offers several options including group counseling, short-term individual counseling and referral assistance to community providers in addition to psychiatric and medication services. CMHC also offers a 24/7 crisis line that students can call.

Transitioning Your Longhorn’s Mental Health Care
If your student is seeing a counselor or psychiatrist, consider establishing a relationship with a provider in Austin. Having the support of a professional nearby can ease the transition your student will be going through. If your student is taking medications, discuss with the prescribing physician whether prescribing medication from a distance is an option or if your student needs a doctor in Austin.

CMHC has counselors available throughout the summer Monday–Friday, 8 a.m.–5 p.m. (CT) to help parents and students navigate this transition. The important thing is to plan ahead to ensure your student is adequately supported and to establish a backup plan in case your student’s needs change. Learn more at cmhc.utexas.edu/parents.html.

FORTY ACRES PHARMACY: On-Campus Pharmacy Services
- Located on campus in the Student Services Building (SSB)
- Fills prescriptions and accepts most insurance plans
- Pharmacists counsel on medication use, provide recommendations and answer questions

Transferring Prescriptions from Out-of-State Physicians
- Most prescriptions can be transferred to Forty Acres Pharmacy; some restrictions apply
- The state of Texas requires prescriptions for Schedule II Controlled Substances to be issued by a physician who is licensed to prescribe in Texas (e.g. ADD or ADHD meds); University Health Services’ healthcare providers do not write initial or maintenance prescriptions for these medications

Learn more at fortyacresharmacy.com.

Services for Students with Disabilities (SSD)
Works with temporary and permanent disabilities to ensure equal access to the UT Austin experience
- Coordinates classroom, exam (including placement exams) and campus housing accommodations; accommodations for Freshman Orientation should be submitted two weeks prior to your student’s session date
- Other resources include: student groups, organizations and scholarships

Learn more at ddoc.utexas.edu/disability.
UT EID & PASSWORD
When your student applied for admission, he or she received a University of Texas Electronic Identity (UT EID) and created a password-protected online account. This account allows your student to conduct university business, such as paying tuition, accessing course information and much more. While their UT EID is public information, students should never share their password, not even with their families, as this is a violation of the University Code of Conduct.

WHAT IS AN UPGRADED EID?
An upgraded EID gives your student’s UT EID legal signature authority, allowing your student to complete actions online such as registering for classes, accepting financial aid and paying tuition bills. Students must visit the ID Center on campus, sign an agreement and also present a government-issued photo ID to upgrade their EID. If the student is under the age of 18, his or her legal guardian must accompany the student and present a government-issued photo ID. If an under-aged student’s parent/guardian is unable to visit the ID Center, the student can submit a notarized form to the ID Center. Most students upgrade their EID at orientation and are encouraged to do so as soon as possible. Learn more at utexas.edu/eid.

HOW UT AUSTIN COMMUNICATES WITH YOUR STUDENT
All communications from the university, including tuition bills, are sent to the email address your student has on record. Students should verify that the information on file is up to date and open and read all emails they receive from the university as some contain critical deadlines and action items. Encourage them to check junk and spam folders too.

FERPA: UNDERSTANDING STUDENTS’ RIGHTS TO PRIVACY
Many parents are surprised to find that they do not have access to their student’s educational records, including tuition bills, class schedules and grades at UT Austin because this information is protected by the Family Educational Rights and Privacy Act of 1974 (FERPA).

FERPA is a federal law that restricts access to educational records and information that make the student’s identity easily traceable. Access to this information is restricted to appropriate university personnel who require this information in order to perform their legitimate educational duties.

At UT Austin, parents cannot have access to their student’s educational records, including their grades, even if they are paying for their student’s UT Austin education. Every university can interpret FERPA differently, so it is possible that you had access to this information at another institution with another child.

We encourage parents and students to create open lines of communication so that parents are able to get information such as grades from the best source: their students. Learn more at bit.ly/FERPAFA.

FERPA RELEASE AUTHORIZATION TO DISCUSS FINANCIAL AID
Your student can complete a FERPA Release Authorization form online that will allow the Office of Financial Aid to discuss his or her financial aid record with a third-party, most often a parent or guardian. If your student would like your assistance with the financial aid process, it is important that he or she completes one form per parent/guardian as soon as possible. It is important to note that this release does not give you access to other student information, such as grades. Learn more at bit.ly/UTFERPA.

EPROXY: PAY BILLS ON YOUR STUDENT’S BEHALF
Your student can grant you eProxy access to take a limited set of actions on his or her behalf, such as viewing and making payments on tuition bills. First, you must create your own UT EID and password at bit.ly/CreateUTEDo. Then, your student can authorize you as an eProxy. This will link your UT EID to your student’s account, so you can conduct business online on his or her behalf. It is important to note that eProxy does not give you access to other student information, such as grades. Learn more at eproxy.utexas.edu.

PAYING TUITION
The Office of Financial Aid (OFA) and Student Accounts Receivable (SAR) are two different departments that assist students with processing their tuition bills.

OFA
• Coordinates the financial aid process
• Manages private scholarships and alternative loans
• Students manage their financial aid online through Check Aid Status Here (CASh)

SAR
• Generates tuition bills
• Ensures tuition payments are processed in a timely manner
• Students manage and pay their tuition bill through My Tuition Bill

Visit bit.ly/TuitionContacts for SAR and OFA contact information as well as instruction on whom to contact with common financial questions.

FINALIZE FINANCIAL AID FIRST
Students should receive their financial aid package as soon as it is available. Students should not wait to receive a tuition bill to take action on their financial aid. Students who missed the March 15 priority deadline for the Free Application for Federal Student Aid (FAFSA) are still eligible to receive some financial aid, including federal loans. The FAFSA can be submitted at fafsa.gov.

Private donor scholarships need to be reported and will likely be disbursed through OFA. Make checks to OFA with student’s name and EID written on them. It takes four to five weeks to process these funds. Find the address at bit.ly/TuitionContacts.

Students with education loans from private lenders need to have those loans certified by OFA. Download certification forms at bit.ly/FinalForms.

Students should immediately report new financial aid awards or enrollment changes through CASh to avoid disbursement delays. Includes:
• reducing or declining loans
• changes in enrollment (if less than 12 credit hours)
• new or updated scholarships, tuition exemptions and waivers

REVIEW THE TUITION BILL
Before July 31, students can view (but not pay) an estimated bill in My Tuition Bill. Deductions such as anticipated financial aid and third party billing should be reflected on the estimate. Deadlines and the amount due are displayed at the bottom of your Student's Tuition Bill.

Refer to the calendar on page 13 for a full list of tuition deadlines.

PAY TUITION
Explore the ways to pay tuition at tuition.utexas.edu/pay. Parents can pay students’ tuition as an eProxy (see page 11). Below are the most common ways to pay:

Pay in Full or in Installments
Tuition can be paid online, in person or by mail and may be paid in one lump sum or in three installments. Once a payment method is chosen, your student cannot change to the installment plan at a later time. The first installment payment is 50% of tuition, a $15 processing fee and any additional fees. The second and third payments are each 25% of the total tuition. To choose the installment plan, students must click the "Installment Plan Info" link in My Tuition Bill. Students who have financial aid posted on their bill will have a lower first installment amount.

Pay with Financial Aid
Students can use their anticipated financial aid funds to pay their tuition bill. If financial aid fully covers tuition and fees, students must click the "Pay with Financial Aid" button in My Tuition Bill before the payment deadline. If financial aid does not fully cover the tuition bill, students must pay the amount that is not covered by financial aid by the tuition deadline.

Ten days before the first class day, assuming all requirements are met in CASh and students have upgraded their student ID, OFA will begin to disburse funds on a rolling basis. Financial aid funds are first applied to university debts (tuition and other fees); excess funds are sent to students via the direct deposit account provided by the student.

Pay via a Third-Party
Third parties include Texas Guaranteed Tuition Plan, Texas Tuition Promise Fund, GIII Bill and Huskyworks. Students who have third-party coverage that covers their entire tuition bill must click the “Comfort Attendance” button in My Tuition Bill before the payment deadline. Students with partial coverage must pay the balance of their bill in full by the deadline. Visit bit.ly/ThirdPartyBilling for information on how to apply third-party coverage to your student’s tuition bill.

The class registration and tuition payment process are complete ONLY when students follow the suggested message in green text in My Tuition Bill: “Your registration is complete and you are secured.”

KEY TUITION BILL TAKEAWAYS
• Generated after students register for classes at orientation
• Emailled to students by July 31
• Not mailed
• Rates vary based on number of hours and specific students
• Not applicable to graduate or professional students
• Do not include the on-campus housing bill; students will receive a separate billing in mid-August
• Classes will be dropped when students do not take action by the payment deadline. No exceptions.
Dear Class of 2022 Parents and Families,

Just as your Longhorn prepares to transition from high school to college, we as parents and families transition to a new support role. We hope this New Parent Guide was helpful, introducing UT Austin resources and the community that will become a home away from home for your student over the next four years. The important thing for you to know is that this guide is only an introduction.

As the parents of two Longhorns, we have found the best way to help our students attain their collegiate goals is to stay informed and connected to the university. To accomplish this, we have two suggestions for you. First, attend Freshman Family Orientation this summer. The information offered at this daylong program builds on what you have learned in this publication and Next Steps eNewsletters. Texas Parents members will be on hand to share their experiences and answer your questions. Second, take the opportunity to sign up for the Texas Parents Association. The benefits of membership are numerous, including discounts at Austin businesses and access to the informative Texas Parents Facebook group where you can find answers to questions from a parent perspective.

Texas Parents office staff, members and volunteers exist to serve all Longhorn parents and families in support of their student. We encourage you to take advantage of this tremendous community of resources. You are about to experience an exciting, discovery-filled journey with your Longhorn. “What starts here changes the world” is more than a motto. As the class of 2022 enters this fall, they will embrace university traditions, establish some of their own and over the next four years, shape unique visions to change the world.

Our family welcomes yours to UT Austin’s Class of 2022. Congratulations and we hope to see you at Family Orientation!

Hook ’em Horns,
Suzanne and Don Laidlaw

Texas Parents Ambassadors Council 2016–17, 2017–18 Co-Chairs

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