DEAR LONGHORN PARENTS AND FAMILIES,

This is no doubt an exciting time for you, your family, and your Longhorn! With your support, and the support of many others, your student has stood out from their peers to earn acceptance to one of the very best universities in the nation. So, first and foremost: Congratulations!

As a parent myself, I imagine you have a head full of questions and a heart full of pride as your student starts college. On behalf of the entire Longhorn Nation, we are excited to welcome your student to campus. We are ready and prepared to provide support and encouragement to your student through their educational career.

The past couple of years have taught us that with change, comes opportunity. The journey ahead will have a surprise or two, no doubt about it. I am confident that with the skills and knowledge your student will gain on the Forty Acres they will be well equipped to be the future leaders needed to make a positive and lasting impact on their communities and beyond.

Your student is now a Longhorn, and that means one thing above all else: What starts here, will change the world.

Welcome to The University of Texas and Hook ‘em Horns!

Jay Hartzell | President

It’s my pleasure to welcome you to the university and to the Longhorn Family! While your student’s transition to college is an exciting time for the entire family, it can also feel overwhelming. I can relate! When my two children left for college, I was excited, proud and anxious.

Rest assured that at UT Austin — not only will your student receive a world-class education — my team in the Division of Student Affairs will be there to inspire and encourage. We understand the importance of belonging, and are here to help and support our students. We will positively influence your student’s university experience, getting them into a Longhorn State of Mind at orientation so they can start Living the Longhorn Life when they begin classes. That’s our promise and our purpose, from orientation all the way through your student’s college journey culminating at graduation.

The Division’s cross-campus collaborations will benefit your student and strengthen their Longhorn experience. Our programs, services and resources are available to help your student find their place on campus and build a solid foundation for success. And we have a department specifically for you: Texas Parents. This team helps you navigate all phases of your student’s collegiate journey by providing critical information and valuable assistance. Please do not hesitate to reach out with your questions.

Again, congratulations on becoming a part of the Longhorn Family. We look forward to connecting with you in the days, months and years ahead.

Take good care and Hook ‘em!

Sonja Rangine-Lily | Vice President for Student Affairs and Dean of Students

Your student’s path to becoming a Longhorn was uniquely theirs and we’re so happy you’ve come along for the ride. While high school is in the rearview mirror and the Forty Acres is straight ahead, the path may sometimes feel like the one less traveled and other times like a super highway without exit ramps!

Texas Parents has developed multiple communication-based tools including this guide, Family Orientation, Next Steps eNewsletters and parents.uts.cc to get you where you want to be.

Use this guide to plot YOUR path, knowing Texas Parents is the bridge connecting you to campus information. Our immediate goal is to prepare your family for the physical move in August; our long-term goal is continuing to provide assistance over the coming years whether your path is on course or changes direction.

Welcome and Hook ‘em Horns!

Susie Smith | Director, Texas Parents

GETTING TO KNOW THE UNIVERSITY OF TEXAS AT AUSTIN

The University of Texas at Austin is many things to many people. It is a cutting-edge, globally recognized tier-one research institution and flagship of The University of Texas System’s 14 campuses. It is home to 13 undergraduate colleges and schools, encompassing over 170 fields of study and is home to storied men’s and women’s athletic programs. And now, UT can boast that it is home to your student. That is an exciting reality for our campus as we know your student had many options to consider in choosing a college path. That your student chose UT is a cause for celebration.

In the coming months, your student will discover that the beauty of UT is that it can be many different things at the same time. It is an institution that, while rich in tradition, offers every student a blank slate to begin new ones. And, even though the Forty Acres is a big campus, your student will find that it can also be small and intimate.

The key to unlocking the potential of UT is getting to know the lay of the land and asking questions. As a part of Longhorn Nation, both you and your student are in great company with both past and present Longhorn families, faculty, staff, alumni, friends and students. As your paths cross, you’ll find they, like you, will each have a unique impact on your student’s time here. And in time, you and your Longhorn will find yourself gladly doing the same for other Longhorns down the road.

UNIQUELY UT AUSTIN

The University of Texas System’s 14 campuses. It is home to 13 undergraduate colleges and schools, encompassing over 170 fields of study and is home to storied men’s and women’s athletic programs. And now, UT can boast that it is home to your student. That is an exciting reality for our campus as we know your student had many options to consider in choosing a college path. That your student chose UT is a cause for celebration.

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UNIQUELY UT AUSTIN

BEVO
Official mascot, a Longhorn steer

HOOK ‘EM HORNS
Official hand sign

BURNT ORANGE & WHITE
Official colors

HOOK ‘EM
Costumed mascot, UT’s #1 fan

FORTY ACRES
Nickname of UT’s main campus, coined from the size of its original footprint, now 435 acres

BIG BERTHA
The largest bass drum in the world and an essential part of the Longhorn Band

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WHAT IS THE DIVISION OF STUDENT AFFAIRS?

Led by Vice President for Student Affairs and Dean of Students Soncia Reagins-Lilly, the Division of Student Affairs works with academic partners, staff, parents and student leaders to influence our students in living the Longhorn life. Supported by the Vice President for Student Affairs, the Division’s nine departments, 37 units and 40 facilities offer first-class programs, facilities and services. They include on-campus residence halls, apartments and their dining facilities, medical and mental health services, new student orientation, recreational sports and two university unions. The Division employs 1,500 students annually and supports 1,000 student organizations, student emergency and veteran services and leadership programs.

OUR DEPARTMENTS

The Center for Students in Recovery (CSR) provides a supportive community where students in recovery and in hope of recovery from addiction of any kind can achieve academic success while enjoying a genuine college experience.

The Counseling and Mental Health Center (CMHC) serves the university’s diverse campus community by providing high quality, innovative and culturally informed mental health programs and services that enhance and support students’ well-being academic and life goals.

New Student Services (NSS) coordinates programming and initiatives for students year-round to ensure they transition both academically and socially to the university. This includes New Student Orientation, transition initiatives, off-campus living resources, first-generation student resources and autism and neurodiversity outreach and support.

The Office of the Dean of Students (DoS) empowers Longhorns through leadership development, engaging programming and events, support for close to 1,000 student organizations, as well as specialized services. Those services include student conduct, emergency support, veteran services, hazing prevention, peer support services and more.

Recreational Sports (RecSports) promotes physical fitness, healthy habits and balanced behaviors through an array of recreation facilities, programs, services, special events and student employment opportunities. Programs offered include Intramural Sports, Fitness/Wellness, Outdoor Recreation, Sport Clubs, the Instructional Program and Informal Recreation.

Texas Parents serves all students’ families who need assistance navigating university resources. All parents and families of enrolled undergraduate students are members of the Texas Parents Association, the university’s official association for parents. Membership provides benefits to support and promote student success from enrollment through graduation.

University Health Services (UHS) provides healthcare and public health leadership to support students in reaching their optimal health so they can achieve their academic and personal potential.

University Housing and Dining (UHD) oversees 15 residence halls, University Apartments, 2400 Nueces, Dobie Twenty21 and 10 dining and retail venues. By creating transformative living and learning communities, the staff fosters student engagement, growth and success.

University Unions provides a wide array of student services, educational and leadership development opportunities, study and event spaces and food venues. The department enhances the student experience through unique and multi-faceted facilities, programs and services, as well as a vibrant student organization.

THE UNIVERSITY OF TEXAS AT AUSTIN

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A RESOURCE FOR ALL FAMILIES

The university understands the important role parents/families play in the lives of our students, from enrollment through graduation. Since 1948, Texas Parents has served parents/families, keeping them connected to and informed about the university.

Texas Parents is one of the nine departments in the Division of Student Affairs and produces this guide, the Next Steps eNewsletters, Family Orientation and maintains parents.utexas.edu. The department is staffed with full-time employees who serve as your connection to campus resources when you are unsure where to find an answer.

The department also manages the Texas Parents Association, the university’s official association for parents. All parents/families of enrolled undergraduate students are members of the Texas Parents Association, but you must sign up to begin receiving membership benefits.

Memberships are set up per household, allowing one or two parent/family members in the same household to enjoy benefits no matter how many students you have at UT. You can visit TexasParents.org/membership for a full list of membership benefits and to sign up for either a complimentary or supporting level of membership.

U-TOUCH MEMBERSHIP

A complimentary level of membership that keeps you “in touch” with the university through the monthly Texas Parents Association eNewsletters and important updates from university leadership.

HOW TO SIGN UP
- Online at TexasParents.org/U-Touch

SUPPORTING MEMBERSHIP

By making a tax-deductible gift to the university, your One-Year or Four-Year membership “supports” the operation of the Texas Parents department. Equally important, Texas Parents reinvests your gift through multiple outlets within the UT community your student will call home.

Supporting members receive the same communication as U-Touch members as well as additional benefits including discounts with local and national vendors, hotels and special opportunities with Texas Athletics. “Texas Parents, Texas Proud” t-shirts and logo-branded items are also included. Supporting members have access to the Texas Parents closed Facebook group, a resource that allows members to ask questions of one another, gain insights into topics such as tutoring, off-campus housing, transportation, textbooks and other non-policy matters.

HOW TO SIGN UP
- Online at TexasParents.org/Supporting-Memberships

ORIENTATION: WHAT YOU NEED TO KNOW

WHAT IS NEW STUDENT ORIENTATION?

A required program that prepares students for a world-class academic journey and gets them in the “Longhorn State of Mind.” All incoming students will learn about academic and campus resources that will help them make the most of their time at UT and will register for their first semester classes.

PROGRAM HIGHLIGHTS FOR STUDENTS
- Students learn about important resources available throughout their four years at UT
- Opportunities to experience the Forty Acres and participate in social events to start building their Longhorn community
- Meet with their College/School to learn about academic expectations and resources
- Meet with an academic advisor to discuss their degree plan and ensure that they are prepared to register for classes on their last day of orientation

NEED-TO-KNOWS & TAKEAWAYS
- Students should review the Freshman Pre-Orientation Checklist at bit.ly/preorientationchecklist to learn how to best prepare before their session starts.
- New Student Orientation content is designed and intended only for students; it is not intended for parents/families.
- Prior to their orientation session, students are emailed information for how to access the Pre-Orientation Modules, a series of videos they are required to watch.
- Students will register for fall classes during orientation.

WHAT IS FAMILY ORIENTATION?

An optional, one-day program with a separate agenda that is held during the first day of New Student Orientation. You’ll learn about many of the same topics as your student but from different perspectives. Family Orientation is intentionally designed to build and expand upon information in this guide and the Next Steps eNewsletters.

PROGRAM HIGHLIGHTS FOR FAMILIES
- Longhorn Neighborhood – A resource fair with over 25 campus units that you can talk with one-on-one
- Welcome Sessions – Introductions to university leadership and on-campus parent and family resources
- Meet your student’s academic College/School – An overview of academic expectations and your role in supporting your student’s academic success (this information goes beyond what you may have learned at college visits)
- Choice Sessions – Presentations highlighting programs and services that support your student
- BBQ Dinner (with vegetarian option) – Reconnect with your student at the end of the day to enjoy good food and Longhorn spirit

NEED-TO-KNOWS & TAKEAWAYS
- Registration is required; you will need your student’s UT EID to register.
- Register for Family Orientation after your student has registered and been confirmed for a New Student Orientation session.
- Family Orientation and New Student Orientation have separate registration and payment systems.
- Parking is not included in the cost of registration and is a separate process facilitated by the UT Parking and Transportation Services (PTS) office.
- You’ll go home feeling more connected to the university and equipped with conversational topics to connect with your student about their upcoming college experience.

NEED-TO-KNOWS & TAKEAWAYS

ORIENTATION GUESTS
- Discounts for about local hotel
- Learn about local hotel
- Discounts for orientation guests

VISIT PARENTS.UTEXAS.EDU/FAMILYORIENTATION TO:
- Explore more details about family orientation
- Register for your family orientation session
- Secure your orientation parking pass online
- Learn about local hotel discounts for orientation guests

CONTACT TEXAS PARENTS

Monday-Friday, 8 a.m.-5 p.m. (CT)
512-471-2353
888-690-0012 (Toll Free)
TexasParents.Raunds.utexas.edu
TexasParents.org

26 Texas
SAFE CAMPUS FOR YOUR STUDENT

UTPD INTRODUCTION
The University of Texas at Austin Police Department (UTPD) employs over 500 sworn officers who serve the UT community 24 hours a day. UTPD operates on a community-oriented policing philosophy built upon trust, communication and strong partnerships with students, employees and visitors. UTPD believes an engaged community is a safe community.

HOW AND WHERE UTPD OPERATES
UTPD is responsible for servicing all UT-owned property including main campus and off-campus areas throughout the city and state. Additionally, “UTPD West,” located at the corner of 25th and Guadalupe Streets, serves as a place to support students living in the area west of campus as well as the Austin Police Department.

UTPD’S OPERATIONS ARE DIVIDED INTO THREE AREAS OF SPECIALIZATION:

Community Engagement – Main campus and nearby off-campus areas are divided into nine districts, each with its own District Sergeant and District Officers. Officers in this division investigate misdemeanor and felony crime. They can call or email with concerns about the behavior of others at UT or elsewhere. Students are encouraged to get to know their district representative through events and communications.

Investigations and Mitigation – Specialized detectives in this division investigate misdemeanor and felony crime. They also identify, assess and intervene with crime prevention strategies that help students develop safety awareness.

Public Order – Officers in this division focus on protection from rapid-response to large-scale threats and include K-9, bike, foot and cruiser patrols as well as a Counter Assault Strike Team. UTPD also operates its own 911 dispatch center.

SAFETY COMMUNICATIONS

SAFETY EDUCATION

EMERGENCY ALERTS are sent to students via two different methods. Students automatically receive university group emails when being notified of both non-emergent and emergent situations on campus. Text alerts are used to communicate a credible, immediate, ongoing threat to campus. UT conducts monthly emergency communication systems testing to ensure students are familiar with the signals. Emergency alerts are limited to UT students and are not available to parents/families; however, both can access emergency alerts at facebook.com/utsautopolice and twitter.com/utsautopolice.

THE UT EMERGENCY WEBSITE is activated on the UT main website in the event of a campus crisis and will contain communication from university leadership, information relating to the crisis, actions to take and resources available.

STUDENT HEALTH INSURANCE PLAN
AcademicBlue is an affordable student health insurance plan offered by Blue Cross Blue Shield of Texas and sponsored by The University of Texas System. This plan includes benefits for off-campus providers and facilities as well as all covered charges incurred at University Health Services. Learn more at utexas.myazhep.com

ON-CAMPUS PHARMACY SERVICES
The Health Transformation Building at the Dell Medical School is staffed with licensed pharmacy professionals. Almost all prescription drug insurance plans are accepted, and students can pay by cash, check or credit card. Pharmacists counsel on medication use, provide recommendations and answer questions. If your student uses a University Health Services (UHS) provider and a prescription is needed, please know your student will be asked for the pharmacy of their choice.

TRANSFERRING PRESCRIPTIONS FROM OUT-OF-STATE PHYSICIANS – Most prescriptions can be transferred but some restrictions apply. If your student needs a prescription for a Schedule II Controlled Substance (e.g., ADD or ADHD medication), please contact the UT-EB Pharmacy at 512-232-7988 or the pharmacy of your choice to learn more.

SERVICE FOR STUDENTS WITH DISABILITIES (SSD)
SSD works with students with temporary and permanent disabilities to ensure equal access to the UT experience. They coordinate classroom, exam (including placement exam) and campus housing accommodations. Other resources they offer include student groups, organizations and scholarships. Learn more at disability.utexas.edu

SHIFT
SHIFT is a UT initiative with the goal of changing the college campus culture around substance use by reducing the negative consequences related to substance misuse and increasing overall student well-being. SHIFT nurtures a culture of care to support an environment that allows all students to thrive. Initiatives range from working with city officials to leveraging partnerships on and off campus and facilitating a different conversation about substance use and the college experience. Learn more at shift.utexas.edu

IN-PERSON AND TELEHEALTH SERVICES
Both University Health Services (UHS) and the Counseling and Mental Health Center (CMHC) offer services through in-person and telehealth (secured Zoom) appointments. For telehealth appointments, students need an internet connection, a private location and either a phone, tablet or computer with a camera. If needed, students can reserve private rooms in CMHC for telehealth appointments with CMHC providers or outside providers.

A SAFE CAMPUS FOR YOUR STUDENT

SAFETY RESOURCES

THE BEHAVIOR CONCERNS AND COVID-19 ADVICE LINE (BCCAL) is a 24-hour resource students can call or email with concerns about the behavior of others in the UT community or COVID-19 questions and concerns. Parents/families can also contact BCCAL. Learn more at safety.utexas.edu/behavior-concerns-advice-line

EMERGENCY PHONES consist of more than 30 outdoor yellow call boxes topped with a blue light for easy identification. The push of a button directly connects students to UTPD dispatch.

LIVESAVE AT UT AUSTIN is a free mobile app with multiple features including functions to report suspicious activity or incidents, request help, receive emergency notifications and virtually walk with others.

SAFETY HUBS are located in the main or “celebrated” entrance of every academic and general-purpose classroom building to provide emergency and life-saving resources such as bleeding control kits, AEDs (automated external defibrillators) for heart attack events and emergency call boxes that connect to UTPD dispatch.

SECURITY CAMERAS are installed in the area west of campus allowing UTPD to view incidents in progress or review footage to assist with Austin Police Department investigations.

SURE WALK is a program that provides students with a safe escort home at night with an accompanied walk, golf cart or vehicle ride. Learn more at bit.ly/SUREWALK

UT NIGHT RIDES is a program that provides students living off-campus beyond the SURE WALK boundaries with a ride from main campus to their homes late at night using the provider, Lyft. Learn more at parking.utexas.edu/ut-night-rides

LONGHORN WELLNESS CENTER (LWC)
LWC addresses college health issues by using prevention strategies such as peer education, social marketing, social norms campaigns, environmental change and strategic campus partnerships. LWC works to reduce substance misuse, enhance mental health to prevent suicide, promote physical activity, increase positive body image, encourage bystander intervention and more.

THRIVE AT UT
Thrive at UT is a free app designed to enhance student mental health and well-being. The app helps students make small changes in their routines that have powerful, long-term impacts. It includes short videos of students sharing their own stories and allows users to interact with activities designed to help with each user’s unique experience.

PROTECT TEXAS TOGETHER WEBSITE: COVID-19 CAMPUS RESOURCE
Protect Texas Together is a comprehensive website with information on the university’s current COVID-19 response. The site provides information about campus operations and academics, including a section for students and families. The Health and Wellness section provides information about on-campus testing, vaccine distribution, campus mental health and medical care resources and educational resources such as mask guidance, social distancing, self-isolation, self-quarantining and more. Learn more at protect.utexas.edu

LONGHORN HEALTHY – KEEPING YOUR LONGHORN HEALTHY

SAFETY COMMUNICATIONS

EDUCATIONAL EVENTS on a variety of safety topics will be offered to students. Examples include Coffee with a Cop, to encourage dialogue and relationship-building with UTPD officers, Fire Extinguisher Safety, Property Registration parties and Civilian Response to an Active Shooter discussion.

RACE RAPE AGGRESSION DEFENSE teaches realistic self-defense tactics and techniques. The comprehensive workshop begins with awareness, prevention, risk reduction and avoidance, progressing to the basics of hands-on defense training with UTPD officers.

ENFORCE YOUR STUDENT TO PUT UTPD’S 24/7 PHONE NUMBER IN THEIR CELL PHONE: 512-471-4441.
UNIVERSITY HEALTH SERVICES (UHS)

UHS is just like your family doctor and more. All UT students are automatically eligible to use UHS, which is a fully accredited facility providing affordable healthcare right on campus.

WHAT SERVICES DOES UHS PROVIDE FOR LONGHORNS?
- General Medical Care
- Women’s Health Services
- Sports Medicine Services
- Urgent Care
- Physical Therapy
- Nutrition Services
- Allergy Shots
- Immunizations
- COVID-19 Testing – Asymptomatic and Symptomatic
- COVID-19 Self-Test Kit Distribution
- COVID-19 Vaccinations
- Kit Distribution
- COVID-19 Self-Test
- Symptomatic and Asymptomatic
- Sports Medicine
- Urgent Care
- Outpatient Services
- Ultrasounds
- Travel Health
- Clinical Laboratory
- STI Testing
- Digital X-rays and Ultrasounds
- 24-Hour Nurse Advice Line
- A robust website, health.burns.utexas.edu, with details about services, appointment scheduling, resources, charges and payments as well as a dedicated page for parents/families.

WHAT SERVICES DOES UHS NOT PROVIDE?
- Emergency Services
- Hospital or Overnight Care
- Dental Care
- Vision Exams for glasses or contacts
- Specialty Services not noted above

WHO PROVIDES CARE FOR MY LONGHORN AT UHS?
- Board certified physicians in family practice, internal medicine and sports medicine as well as licensed physician assistants and advanced nurse practitioners
- Licensed nursing, physical therapy, radiology, ultrasound, laboratory staff and registered dietitian staff
- Clinic support and administrative staff

DATE SENSITIVE INFORMATION ABOUT MINOR CONSENT FOR TREATMENT

In order to be treated by a UHS provider, students who are under the age of 18 effective August 1, must have a completed parental consent form on file with UHS or meet specific qualifications outlined in Texas state law that waive the need for parental consent. Once a student reaches the age of 18, parental consent for treatment is no longer a requirement. Visit healthyhorns.utexas.edu/minor-consent.html to learn more.

ARE THERE CHARGES FOR UHS SERVICES?
- There are charges for all UHS services, but UHS keeps them as low as possible
- Most insurance is accepted, but is not required to use UHS
- Discounts are given to uninsured or underinsured students on many medical services
- Payment is not required at time of appointment, charges post to the student’s “What I Owe” page

ARE THERE CHARGES FOR CMHC SERVICES?

The CMHC provides professional assistance on campus for students wanting support for their mental health and well-being. All UT students are automatically eligible to use CMHC, even if their studies take them outside Texas or the United States. After a brief assessment, Longhorns are referred to appropriate services for their needs.

WHAT SERVICES DOES CMHC PROVIDE FOR LONGHORNS?
- Single Session and Short-term Individual Counseling
- 24/7 Confidential Virtual Counseling (My SSP)
- Crisis Intervention, including a 24-Hour Crisis Line
- Psychiatric Services
- Therapeutic and Non-Therapeutic Groups
- My Student Support Program (My SSP) - 24/7 confidential virtual counseling (single session or short term and immediate or scheduled) available through phone and chat.
- Voices Against Violence – An advocacy service with individual and group counseling for survivors of relationship violence, sexual violence and stalking.
- Counselors in Academic Residence (CARE) – Licensed mental health professionals working within colleges/schools to provide accessible campus mental health resources appropriate to a student's unique needs and circumstances.
- Board-certified psychiatrists (physicians)
- Qualified post-graduate clinicians completing licensure requirements and graduate students obtaining advanced degrees in psychology or social work (working under the license and supervision of CMHC licensed clinical staff)

WHAT SERVICES DOES CMHC NOT PROVIDE?
- In-patient mental health care
- Intensive outpatient programs for mental health issues or substance abuse
- Evaluations for ADD/ADHD and medication
- Long-term counseling or psychiatric care/medication management
- Addiction services, including substance use.
- The Alcohol and Other Drugs Counseling Program – A substance abuse program for students with questions about their own or someone else’s substance use.
- Diversity Counseling and Outreach Specialists – Mental health specialists who provide counseling, support, and outreach for student populations with marginalized and underrepresented identities.
- Case Management – Professional assistance connecting off-campus mental health resources appropriate to a student's unique needs and circumstances.
- Board website, cmhc.utexas.edu, with details about services, appointment scheduling, resources, as well as a dedicated page for parents/families.

WHO PROVIDES CARE FOR MY LONGHORN AT CMHC?
- Licensed professional counselors, psychologists and social workers
- Board-certified psychiatrists (physicians)
- Qualified post-graduate clinicians completing licensure requirements and graduate students obtaining advanced degrees in psychology or social work (working under the license and supervision of CMHC licensed clinical staff)

ARE THERE CHARGES FOR CMHC SERVICES?

There are no charges for crisis services, clinical services, My SSP and well-being resources. There is a $50 charge for each psychiatric visit. CMHC does not bill insurance.

COUNSELING AND MENTAL HEALTH CENTER (CMHC)

NURSE ADVICE LINE
(512-475-6877)
A confidential service available 24/7 to help students decide whether and how soon they need medical care or to provide self-care guidance.

CMHC CRISIS LINE
512-471-2255 (CALL)
A confidential service available 24/7 that allows students to talk with trained counselors about urgent concerns.

97% PATIENT SATISFACTION SURVEY
of patients responded that access to healthcare on campus made it easier to minimize health-related disruptions to their academics and 98% of patients would recommend it to a friend

(2020-21 UHS Patient Satisfaction Surveys)
To be safe, they should also check junk and spam folders. As some contain deadlines and critical action items. Bills, are sent to the email address your student has on record. All communications from the university, including tuition, is easily traceable. Access to this information is restricted to appropriate university personnel who require this information in order to perform their legitimate educational duties. As a reminder, students should never share their login credentials with others, as part of the university’s acceptable use policy.

Learn more at bit.ly/utidcenter.

HOW UTAH COMMUNICATES WITH YOUR STUDENT
All communications from the university, including tuition bills, are sent to the email address your student has on record. Students should verify that the information on file is up to date. Encourage your student to read all emails from the university as some contain deadlines and critical action items. To be safe, they should also check junk and spam folders.

FERPA: RELEASE AUTHORIZATION TO DISCUSS FINANCIAL AID
The university can only discuss financial aid records with a third party, such as a parent/guardian, after a student has completed the FERPA Release Authorization Form in their Check Aid Status Here (CASH) page.

To assist your student with their financial aid, it is important that your student completes one form per parent/guardian as soon as possible. In the process, your student will set up a unique password for you. Once the release is completed and you need to contact the university to discuss your student’s financial aid, you’ll be asked to provide your password along with your student’s full name at UT EID.

Please note that this release does not give you access to other student information, such as grades.

Learn more at bit.ly/UTFERPA (case-sensitive).

FINISHING DUE TO FINANCIAL AID
Accept Financial Aid Offer - Students should finalize their financial aid package as soon as it is available by “accepting” their FAFSA Financial Aid Notification on their CASH Check Aid Status Here page. Students should not wait to receive a tuition bill to take action. Financial aid offers will be canceled if the FAFSA is not activated by the deadline shown on their CASH page.

Report Private Scholarships - The majority of private donor scholarship checks are sent directly to OSP for processing, but not always. Donor checks sent directly to your student must be reported immediately to UT for processing. Details on how to endorse and send checks are on the Texas One Stop website. Learn more at bit.ly/OSFAScholarships.

New Report Awards - Students should immediately report new financial information through their CASH page, such as reducing or declining loans, receiving new or updated scholarships, tuition exemptions or waivers to avoid disbursement delays.

UPDATE FAFSA Due to Financial Hardship
If your student has already completed the FAFSA and your family has experienced recent job loss, increased medical expenses or other financial hardship, you should complete the Redetermination in Income Form at bit.ly/OneStop-Forms. This allows UT to assess your student’s financial aid and make any adjustments to the financial aid package given the current situation. Documentation of your current financial situation will be required. Missed the January 15 priority deadline for the FAFSA? Students can submit the FAFSA at fafsa.gov or through the myStudentAid mobile app.

EPROXY: PAY BILLS ON YOUR STUDENT’S BEHALF
You can have access to account information and make payments on your student’s behalf if you eproxy. First, you must create your own UT EID and password, and then your student will be able to authorize you as an eProxy, connecting your information to your student’s account. Please note that eProxy does not give you access to other student information, such as grades.

Learn more at eproxy.utexas.edu.

PAYING TUITION

REVIEW THE TUITION BILL
Before July 26, students can view (but not pay) an estimated bill in My Tuition Bill. Deductions such as anticipated financial aid and third-party billing should be reflected on the estimates. Deadlines and the amount due are displayed at the bottom of My Tuition Bill.

PAY TUITION
Parents/families can pay their student’s tuition as an eProxy (see page vi). Below are the three most common ways to pay tuition.

PAY IN FULL OR WITH INSTALLMENTS
Tuition can be paid online, in person or by mail and may be paid in one lump sum or in three installments. Students will be automatically enrolled in the installment plan if full payment of their tuition bill is not made by 5 p.m. on the 26th day of the semester. Students who have financial aid posted on their bill will have a lower first installment amount.

PAY WITH FINANCIAL AID
Students can use their anticipated financial aid funds to pay their tuition bill. If financial aid fully covers tuition and fees, your student must click the “Pay with Financial Aid” button before the payment deadline. If financial aid does not fully cover the tuition bill, your student must pay the amount that is not covered by financial aid by the tuition deadline.

Financial aid funds are dispersed on a rolling basis for the fall semester no sooner than 10 days prior to the first day of class. Financial aid funds are applied to university debts first (e.g., tuition, housing, etc.) and any excess funds are sent to students direct deposits. If students have no outstanding requirements on their CASH page, they will receive their financial aid funds at that time.

PAY VIA A THIRD-PARTY
Students who have private scholarships or banks that pay their entire tuition bill must click the “Funds’ Account” button in My Tuition Bill before the payment deadline. Examples of third parties include: Texas Guaranteed Student Loan Program, Texas Tuition Promise Fund and UT Bill. Students with partial coverage must pay the balance of their bill in full by the deadline. Learn more at bit.ly/Thirdpartybilling.

FINANCIAL RESPONSIBILITY AGREEMENT
All students must sign a Financial Responsibility Agreement online each semester. By signing the agreement, the student acknowledges that they must pay tuition and fees if they are going to attend UT. If the student does not sign the agreement, a registration bar will be placed on the student’s account and the student will not be able to register for classes until the agreement is signed. The agreement will be available for students to sign when they register for classes at New Student Orientation.

The class registration and tuition payment process is complete ONLY when students see the following message in green text in My Tuition Bill: “Your registration is complete and your courses are secured.”

NEW PARENT GUIDE
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**SUMMER & FALL 2022 CALENDAR**

**JUNE**
- 1: Room assignment process will begin for on-campus Living Learning Communities.
- Students can begin online room selection for on-campus residence halls.
- 8: Students can begin scheduling check-in times to move into on-campus residence halls during August Mooov-In.
- 26: Fall 2022 semester tuition bills distributed electronically to student’s email on record.
- 31: Last day for students to adjust their room assignments for on-campus residence halls.

**AUGUST**
- Early: Students living in on-campus residence halls receive their housing bills.
- 12: Tuition payment due by 5 p.m. (CT) for students who registered for the fall semester by July 22.
- 15: Early Mooov-In for on-campus residents available at 5 p.m. (CT) for an additional fee of $50 per day.
- 18: Fall semester registration for new students and add/drop for students who registered and paid their tuition and fees by August 12.
- 19: On-campus residence halls open at 7 a.m. (CT).
- 19-21: Students can begin online room selection for on-campus residence halls.
- 22: Classes begin.
- 22: Recreational Sports facilities open to registered students.

For the full academic calendar, visit registrar.utexas.edu/calendars/22-23.

Dates listed are subject to change.

**SEPTEMBER**
- 5: Labor Day holiday (no classes).
- 7: Tuition payment due by 5 p.m. (CT) for all new students who registered for the first time August 8 or later or for those who did not pay their bill in full August 2.
- Payments after this date will be automatically placed into installments and a $5 installment fee will be assessed.
- 7: Payment for added classes (add bill) due by 5 p.m. (CT). Any owed balances after this date will be automatically placed into installments and a $5 installment fee will be assessed.
- 7: Last day to drop a class without permission.
- 10: On-campus housing bill due (choose to pay total amount, semester amount or first fall installment).

**OCTOBER**
- 14: Third tuition payment due for students who selected the installment plan by 5 p.m. (CT). Any owed balance will become a financial bar immediately and a $5 late payment will be assessed.
- 15: Second full installment of on-campus housing bill due.
- 31: Registration for Spring 2023 classes.

**NOVEMBER**
- 1-11: Spring 2023 semester tuition bills distributed electronically to student’s email on record.
- 15: Third full installment of on-campus housing bill due.
- 21-26: Fall Break and Thanksgiving holiday (no classes).

**DECEMBER**
- 5: Last class day.
- 8-10, 12: Fall semester final examinations.
- 13: On-campus residence halls close at 9 a.m. (CT).

**NEXT STEPS**

The New Parent Guide is just one step to helping you support your student’s successful transition to UT. The Texas Parents office will continue to introduce you to resources and campus information using multiple platforms.

**NEXT STEPS ENEWSLETTERS:** You are receiving a series of six eNewsletters that break your journey into “what you need to know now” and “what you’ll need to know later.” Issues sent March-May introduce topics leading up to orientation while the June-August issues prepare you for August’s Mooov-In and the start of classes. We encourage you to read all of the Next Steps issues you have already received and keep an eye out for future issues.

**FAMILY ORIENTATION:** You’ll receive cross-campus presentations and materials intentionally designed to expand upon information in this guide and the Next Steps eNewsletters. Register TODAY for Family Orientation at parents.utexas.edu/FamilyOrientation.

**PARENTS AND FAMILIES WEBSITE:** This website showcases campus-wide information specific to the needs of prospective, incoming, transfer, and all undergraduate families. It is designed to be an ongoing resource throughout your journey. Spend some time getting to know our parents.utexas.edu website.

**TEXAS PARENTS MEMBERSHIP:** You belong to the Texas Parents Association; however, you must sign up to begin receiving membership benefits. Sign up TODAY for a Texas Parents Membership at TexasParents.org/Membership.

**NEW PARENT GUIDE**

Dear Class of 2026 Parents and Families,

Just as our Longhorns prepare to transition from high school to college, we as parents and families also transition in how we support them. We hope this New Parent Guide was helpful, introducing UT resources and the community that will become a home away from home for your student over the next four years. The important thing for you to know is that this guide is only an introduction.

As the parents of a soon to be graduating Longhorn, we found the best way to support our student was staying informed and connected to the university. To accomplish this, we have two suggestions for you. First, register for Family Orientation. The information you will receive builds on what you have learned in this publication and the Next Steps eNewsletters. Second, be sure to sign up for the Texas Parents Association. The professional staff and fellow members have been an invaluable resource, helping us support our student in her college experience.

You are about to begin an exciting, discovery-filled journey with your Longhorn, “What Starts Here Changes the World” is more than a motto. Congratulations, our family welcomes yours to UT Class of 2026!

Ron & Angela Francis Texas Parents Ambassadors Council 2021-22 Co-Chairs

Angela and Ron with Alyssa (24) at Family Weekend.
The vision of the University Co-op is to strengthen the Longhorn experience by focusing on student success and faculty initiatives. Our mission is to promote student success by expanding access to affordable learning resources, offering college-to-career initiatives, and providing opportunities for student learning and development beyond the classroom.

Supporting Students since 1896

The vision of the University Co-op is to strengthen the Longhorn experience by focusing on student success and faculty initiatives. Our mission is to promote student success by expanding access to affordable learning resources, offering college-to-career initiatives, and providing opportunities for student learning and development beyond the classroom.